

PRIVACY POLICY FOR FORMPUSH.ORG WEBSITE USERS

READ THIS POLICY CAREFULLY BEFORE BROWSING THIS WEBSITE OR USING, OR PROVIDING, ANY SERVICES. YOUR CONTINUED USE OF THIS WEBSITE INDICATES THAT YOU, AN INVITED USER (INCLUDES REQUESTOR/S, NAMELY CASE INITIATOR or MEDICAL PRACTITIONERS AND PANELIST/S) HAVE BOTH READ AND AGREE TO THE TERMS OF THIS PRIVACY POLICY. YOU CANNOT USE THIS WEBSITE OR OUR SERVICES OR PROVIDE SERVICES IF YOU DO NOT ACCEPT THIS POLICY. ALL SECTIONS OF THIS POLICY ARE APPLICABLE TO ANY USER UNLESS THE SECTION EXPRESSLY STATES OTHERWISE.

1. Privacy Policy

- 1.1 For the purposes of the Terms of Engagement with the owner of the website ("Company") you agree to this policy section, Personal Information will be understood in accordance with the definition provided in the Protection of Personal Information Act 4 of 2013 ("the Act") and in accordance with the definition of Personal Data in Article 4(1) of the General Data Protection Regulation GDPR (EU) 2016/679. We also subscribe to the principles for electronically collecting personal information outlined in the Act, and the further legislation referred to therein.
- 1.2 In adopting this Privacy Policy, we wish to balance our legitimate business interests, your reasonable expectation of privacy, the reasonable expectation of privacy of third-parties whose information is, either provided OR accessed OR processed by you, by virtue of the specific Permitted Purpose, as per your Terms of Engagement.
- 1.3 Accordingly, we will take all reasonable steps to prevent unauthorised access to, or disclosure of third party's and your Personal Information and you are aware that despite our best attempts to ensure secure all Personal Information, we are unable to guarantee such security.

2. YOUR PERSONAL INFORMATION

- 2.1 In utilising our website, providing services or otherwise, we will have access to your Personal Information as submitted to us
- 2.2 We will attempt to limit the types of Personal Information we process to only that to which you consent to (for example, in the context of online registration, message boards, professional announcements, WhatsApp mobile App and other mobile services), but, to the extent necessary, your agreement to these this Privacy Policy constitutes your consent as contemplated in section 69 of the POPIA Act and/or Article 7 of the GDPR (whichever is applicable). Where necessary, we will seek to obtain your specific consent in future instances should we deem same required by law and where your consent herein might not be lawfully sufficient.
- 2.3 We will not collect, use or disclose sensitive information (such as information about racial or ethnic origins or political or religious beliefs, where relevant) except with your specific consent or in the circumstances permitted by law.
- 2.4 In providing the service, you will have either provided third-party personal information or accessed such Personal Information of third-parties, including Personal Information related to colleagues and other persons in the medical profession, and/or patients, including data related to their person.
- 2.5 By agreeing to the terms contained in this Privacy Policy, you consent to the use of your Personal Information in relation to:
- 2.6 The provision and performance of Your Services to the Company
- 2.7 Responding to any queries or requests We may have
- 2.8 Although absolute security cannot be guaranteed on the internet, we have in place up-to-date, reasonable technical and organisational security measures to protect your Personal Information against accidental or intentional manipulation, loss, misuse, destruction or against unauthorised disclosure or access to the information we process online.
- 2.9 While we cannot ensure or warrant the security of any Personal Information you provide us, we will continue to maintain and improve these security measures over time in line with legal and technological developments.
- 2.10 We store your Personal Information directly, or alternatively, store your Personal Information on, and transfer your Personal Information to, a central database. If the location of the central database is located in a country that does not have substantially similar laws which provide for the protection of Personal Information, we will take the necessary steps to ensure that your Personal Information is adequately protected in that jurisdiction by means of ensuring that standard data protection clauses are enforced as envisaged by the GDPR.

- 2.11 Your information will not be stored for longer than is necessary for the purposes described in this Privacy Policy or as required by applicable legislation.
- 2.12 The Personal Information we collect from you and third parties shall only be accessed by our employees, representatives and consultants on a need-to-know basis, and subject to reasonable confidentiality obligations binding such persons.
- 2.13 We shall have the right, but shall not be obliged, to monitor or examine any information and materials including any website link that you publish or submit to this Website or as a user.
- 2.14 We constantly review our systems and data to ensure the best possible service to our users. We do not accept any users, or representatives of users, under 18 years of age or who otherwise does not have the relevant capacity to be bound by this Privacy Policy.
- 2.15 We will not sell, share, or rent your Personal Information to any third party or use your e-mail address for unsolicited mail. Any emails sent by us will only be in connection with the provision of your services.

3. Your Rights

- 3.1 A user has the right:
- 3.2 of access to their Personal Information stored and processed by us. This may be done by contacting the website owner;
- 3.3 to rectification of Personal Information that we hold on a user's behalf, in instances where such Personal Information is incorrect or incomplete;
- 3.4 of erasure of Personal Information ("right to be forgotten") if such information is no longer needed for the original processing purpose, alternatively if a user withdraws their consent and there is no other reason or justification to retain such Personal Information, further alternatively, if a user has objected to such Personal Information being processed and there is no justified reason for the processing of such Personal Information;
- 3.5 to restrict/suspend processing of Personal Information to only that which is strictly necessary for us to perform our services to you;
- 3.6 if we breach any of the terms of this Privacy Policy, to complain to the requisite data protection authority in their territory;
- 3.7 to withdraw their consent at any time, if processing of Personal Information is based on consent;
- 3.8 to object to processing of Personal Information, if such processing is based on legitimate interests; and
- 3.9 to object to the processing of Personal Information for direct marketing purposes.

4. Disclosure of Personal Information

- 4.1 We do not disclose your Personal Information to any outside Party.

5. Log Files

- 5.1 When you visit the website, even if you do not create an account, we may collect information, such as your IP address, the name of your ISP (Internet Service Provider), your browser, the website from which you visit us, the pages on our website that you visit and in what sequence, the date and length of your visit, and other information concerning your computer's operating system, language settings, and broad demographic information. This information is aggregated and anonymous data and does not identify you specifically. However, you acknowledge that this data may be able to be used to identify you if it is aggregated with other Personal Information that you supply to us. This information is not shared with third parties and is used only within the company on a need-to-know basis. Any individually identifiable information related to this data will never be used in any way different to that stated above, without your explicit permission.

6. Cookies

- 6.1 We use cookies. A cookie is a small piece of information stored on your computer or smart phone by the web browser. The two types of cookies used on the Website are described below:
- 6.2 "Session cookies": These are used to maintain a so-called 'session state' and only lasts for the duration of your use of the Website. A session cookie expires when you close your browser, or if you have not visited the server for a certain period of time. Session cookies are required for the Platform to function optimally, but are not used in any way to identify you personally.
- 6.3 "Permanent cookies": These cookies permanently store a unique code on your computer or smart device hard drive in order to identify you as an individual user. No Personal Information is stored in permanent cookies. You can view permanent cookies by looking in the cookies directory of your browser installation. These permanent cookies are not required for the website to work, but may enhance your browsing experience.

7. Links from the website

- 7.1 The services available through the Website, may contain links to other third party information portals, including (without limitation) websites, social media platforms, appointment scheduling and/or third party web-based information provided for the Permitted Purpose ("other portal/s"). If you select a link to any other portal/s, you may be subject to such other portal's terms and conditions and/or other policies, which are not under our control, nor are we responsible therefore.
- 7.2 Hyperlinks to other portal/s are provided "as is", and we do not necessarily agree with, edit or sponsor the content on other portal/s.
- 7.3 We do not monitor or review the content of any other portal/s. Opinions expressed or material appearing on such other portal/s are not necessarily shared or endorsed by us and we should not be regarded as the publisher of such opinions or material. Please be aware that we are not responsible for the privacy practices, or content, of other websites, either.
- 7.4 Users should evaluate the security and trustworthiness of any other portal/s before disclosing any personal information to them. We do not accept any responsibility for any loss or damage in whatever manner, howsoever caused, resulting from your disclosure to other portal/s of personal information.

8. Application Of The Electronic Communications And Transactions Act 25 Of 2002 ("Ect Act")

- 8.1 Data Messages (as defined in the ECT Act) will be deemed to have been received by us if and when we respond to the Data Messages.
- 8.2 Data Messages sent by us to a user will be deemed to have been received by such user in terms of the provisions specified in section 23(b) of the ECT Act.
- 8.3 Users acknowledge that electronic signatures, encryption and/or authentication are not required for valid electronic communications between us and users.
- 8.4 Information to be provided in terms of section 43(1) of the ECT Act:
- 8.4.1 Users warrant that Data Messages sent to us from any electronic device, used by such user, from time to time or owned by such user, were sent and or authorised by such user, personally.

9. Lodging of Complaints

- 9.1 We only process your Personal Information in compliance with this Privacy Policy and in accordance with the relevant data protection laws. If, however you wish to raise a complaint regarding the processing of your Personal Information or are unsatisfied with how we have handled your Personal Information, you have the right to lodge a complaint with the supervisory authority in your country.